



## Accessible taxis for wheelchair users

Drivers of designated wheelchair accessible vehicles must now provide assistance to wheelchair users and are not allowed to charge extra for a fare.

Section 165 of the Equality Act came into force in April 2017 and places certain duties on drivers of designated wheelchair accessible vehicles, which include:

- To carry a passenger while in the wheelchair
- Not to make any additional charge for doing so
- If the passenger chooses to sit in a passenger seat to carry the wheelchair
- To take such steps as are necessary to ensure that the passenger is carried in safety and reasonable comfort
- To give passengers such mobility assistance\* as is reasonably required

\*The Act defines mobility assistance as:

- To enable the passenger to get into or out of the vehicle
- If the passenger wishes to remain in the wheelchair to enable the passenger to get into and out of the vehicle while remaining in the wheelchair
- To load the passenger's luggage into or out of the vehicle
- If the passenger does not wish to remain in the wheelchair, to load the wheelchair into or out of the vehicle.

Drivers are also expected to provide assistance such as folding manual wheelchairs and placing them in the luggage compartment, installing the boarding ramp or securing a wheelchair within the passenger compartment.

The meter should not be left running whilst the driver performs any of the above duties.

Some drivers may have a medical condition or a disability or physical condition which makes it impossible or unreasonably difficult for them to provide the sort of physical assistance which these duties require. If this is the case, the driver will be in possession of an Exemption Certificate which is provided by the Council which will be displayed within the vehicle.

**Designated list of wheelchair-accessible vehicles for the purposes of  
Section 165 of the Equality Act 2010 within Amber Valley**

Company/ Operator	Vehicle Licence Number	Vehicle Make/Model	Telephone Number	Hackney Carriage or Private Hire Vehicle
Alan's Travel	1514	Peugeot Partner	07739049905	Hackney
1 <sup>st</sup> Call	2133	Ford Transit	07977128359	P/Hire
A Travel	1507	Ford Tourneo	07827 274232	Hackney
A K Cars	1552	Peugeot Teepe	07501 478846	Hackney
Amber Taxis	1512	Mercedes Vito	01773 836100	Hackney
Amber Taxis	1524	Mercedes Vito	01773 836100	Hackney
Amber Taxis	1527	Mercedes Vito	01773 836100	Hackney
Amber Taxis	1561	Mercedes Vito	01773 836100	Hackney
Bond Cars	1503	Peugeot Premier	01773 761007	Hackney
Brookvale	1515	Peugeot Horizon	07790248108	Hackney
D & C Taxis	1511	Peugeot Partner	07565 743290	Hackney
Heage Cars	1555	Peugeot Premier	07817 354309	Hackney
Holbrook Travel	1529	Mercedes Vito	07812688007	Hackney
Ive's	1526	Ford Torneo Custom	07743538462	Hackney
JMS	1553	Peugeot E7	07966073411	Hackney
Jo's	1525	Peugeot Premier	07817 555226	Hackney
K's Taxis	1556	Renault Traffic	01773 823005	Hackney
Kempy's	1508	Fiat Doblo	01773 762622	Hackney
Matt's	1506	Peugeot Premier	01773 760565	Hackney
Mr Khan	1510	Peugeot Independence	07982 681788	Hackney
Mr Shabir	1533	Fiat Scudo	01332 230217	Hackney
Nat-A-Jack	1538	Peugeot Premier	01773 761111	Hackney
Nat-A-Jack	1539	Peugeot Premier	01773 761111	Hackney
On-Time Taxis	1505	Citreon Nemo	01773 713987	Hackney
On-Time Taxis	1565	Peugeot Partner	01773 713987	Hackney
On-Time Taxis	1521	Citreon Dispatch	01773 713987	Hackney
Pete's	1563	Fiat Doblo	07764 928104	Hackney
Steve's Cars of Belper	2023	Mercedes Vito	01773 525323	Private Hire
Swiftly's	1568	Peugeot Partner	01773 292020	Hackney
Watchorn	1544	Peugeot Partner	01773 830888	Hackney

**PLEASE NOTE: Every vehicle on the designated list has the capacity to accommodate a "reference" wheelchair. It is advisable when making your booking to ensure that the operator has a suitable vehicle to accommodate your specific wheelchair or mobility requirements. It is possible that vehicles on this list cannot accommodate larger types of wheelchairs.**