Children supported living case Operation method.

31 Dale Park avenue

Maximum number of children who will live at the home.

3

Children's age range on admission.

16 - 25

Confirmation that the home will operate 24 hours a day.

Yes

Confirmation that it will be a small, family-style home—not a day centre, school, clinic or hostel.

Yes, a small family home

Staffing arrangements

7x24

Number of staff present during the day.

1

Number of waking-night and/or sleeping-in staff overnight.

Sleeping night

Exact shift and staff handover times.

Handover times will 9am to 10am, shift pattern will be typically 2 days and 2 nights with then a handover.

Registered Manager's usual days and working hours.

Mon – Friday 9am to 6pm and on call at weekends.

Details of any additional staff who may attend regularly.

Social workers and other professionals

Noise and behaviour management

Pre-admission placement and compatibility assessments.

A full placement assessment before any placement is accepted, this will include behavioural, risks and history

Behaviour-support and risk-management arrangements.

These will be reported and monitored daily by staff

Staff training in de-escalation and managing challenging behaviour.

All staff will be trained on deescalation when managing challenging behaviour.

Control of television, music and other noise, particularly at night.

We will aim to have positive relationships with neighbours as part of placed in the community

Supervision and proposed hours for garden use.

Young people will have access to outside spaces and restrictions of times will be put in place to protect the neighbour's wellbeing.

Management of visitors, professional appointments and deliveries.

All visitors will sign-in and staff will have be pre-arranged.

Quiet staff handovers and late-night/early-morning arrivals.

Staff switch over will be during normal working hours.

Arrangements for responding to incidents.

All incidents will be logged and reported to the local authority if they exceed a threshold and the police and regulator as appropriate

A named neighbour contact and complaints procedure.

As a company we have a complaints procedure and will actively promote dialogue between neighbours and the Registered Service Manager (named person)

Actions that would be taken if repeated disturbance occurred.

Placements are based on a behavioural contract so repeated offences will end up in a termination of the placement

Confirmation that there will be no parties, amplified music or organised group activities.

Young people will be allowed to have their friends around but those friends around but not parties. The behaviour of friends are the responsibility of the young person and unacceptable behaviour may result in termination too.

Parking

Whether the front hardstanding is available for parking.

This can be done.

The number of vehicles it can accommodate.

2

Approximate dimensions of the parking spaces.

Standard Car Size

A plan or photographs showing the parking area, so spaces can be added to a revised block plan.

This can be provided.